Impact Report 2025 / 26



Ending Addiction by Restoring Connection

2,521 people reached by Street Connect services this year

35 people entered residential rehabilitation — our highest ever number — and 715 positive outcomes were recorded across 21 church partnerships.

STREET CONNECT

CONNECT • TRANSFORM • THRIVE

www.streetconnect.co.uk

Introduction

At Street Connect, we believe that recovery begins with connection.

Across the UK, many people face addiction and related issues such as homelessness, poor mental health, fractured relationships and social isolation. For many, these challenges are interconnected and can feel overwhelming.

Street Connect exists to help people overcome addiction, rebuild their lives and realise their potential.

Working in partnership with local churches, we provide street outreach, drop-in cafés, recovery groups and one-to-one support in communities across Scotland and increasingly across the UK. Alongside this, our housing provision and aftercare programme support individuals as they move from recovery towards greater independence.

Together, these services help people build lives marked by connection, belonging, stability and hope.

During 2025/26, we supported more people than ever before. We saw a record number of individuals enter residential rehabilitation, hundreds engage in structured recovery support, and participants show positive change across key areas of their lives including recovery, relationships, wellbeing, living skills and employability.

This report shares some of the impact achieved during the year and highlights the stories behind the statistics.



Recovery begins with conversation — and with someone willing to sit and listen.

2025 / 26
At a Glance

Reach

2,521
People reached

9,804
Street outreach interactions

5,139
Drop-in café attendances

2,521 is an estimate taking into account anonymous Street Outreach and Drop-In Café footfall.

Progression

2,521 people reached through outreach and community activities

511 received structured support

395 engaged in recovery groups

255 progressed to Key Work support

2025 / 26
At a Glance

Outcomes

715 positive outcomes recorded

59
Family reconnection outcomes

96
Education, volunteering and employment outcomes

92
Participants had their progress reviewed using the Outcome Web

Community



21 active church partnerships

98 active volunteers across our projects

CONNECT

Reaching People and Building Relationships

Recovery often begins with a simple conversation.

> *I was a homeless drug addict living on the streets of Glasgow and had been on drugs for over 20 years. I could see no way out until I met David, a Street Connect Support Worker. When he spoke to me and offered to take me for a coffee I agreed, and it's one of the best decisions of my life — everything has changed for the better since that day. It's 10 months since then and I'm no longer on drugs, will be off my methadone soon and now have my own place. I now see a future for myself.*
>
> Street Connect participant

Many of the people Street Connect supports who are experiencing addiction are homeless or at risk of homelessness. They are often affected by poor mental health, social isolation or fractured relationships. Some have had difficult experiences with services in the past, while others may not yet be ready to engage with formal support.

Our role is to meet people where they are and begin building trusted relationships that can support positive change.

Working alongside local churches and community partners, Street Connect engages people through street outreach and drop-in cafés. These activities create opportunities for connection, helping people access practical support, build relationships and take the next steps in their recovery journey.

Names have been changed, where appropriate, throughout this report.

From Contact to Commitment

Reaching People

During 2025/26:

2,521 people reached by Street Connect services

9,804 street outreach interactions took place across our projects

5,139 attendances were recorded at drop-in cafés

Supporting Progression

Of those reached through outreach and community activities:

511 people received structured support

395 people engaged in recovery groups

255 people progressed into one-to-one Key Work support

Many participants begin by attending a café or speaking with a volunteer before choosing to engage with more intensive support. The journey is different for every participant, but our experience continues to demonstrate that connection can be the first step towards lasting change.

Street Connect in Action



Partnering with local churches across Scotland and the wider UK



Certificate presentations following completion of a recovery group programme



Celebrating recovery group achievements

CONNECT · TRANSFORM · THRIVE

Recognised Nationally



The Street Connect team at the CSJ Awards

"At Street Connect I got hope to get better. I was welcomed in. I found it a safe place."

A Place to Belong



Drop-in cafés give people somewhere to sit, talk and be known

5,139 attendances were recorded at drop-in cafés during 2025/26. For many participants, a café is the first place they meet the Street Connect team, and the place they keep coming back to.

5,139

Drop-in café attendances

9,804

Street outreach interactions

Meeting People Where They Are



Street outreach: a conversation, a hot drink, and a way to get help



9,804 street outreach interactions took place during the year



Casting the ten year vision to supporters and partner churches

TRANSFORM
Recovery, Stability and Lasting Change

Transformation is about more than overcoming addiction. It involves rebuilding the foundations that make recovery sustainable: physical and emotional wellbeing, healthy relationships, confidence, life skills, purpose and hope for the future.

Throughout 2025/26, Street Connect supported people at different stages of their recovery journey. Some were taking their first steps towards change, while others were rebuilding their lives following residential rehabilitation or through recovery in the community.

To help measure progress, participants complete Personal Transformation Plan (PTP) Outcome Web reviews.

92
Participants had their progress reviewed using the Outcome Web

10
Outcome areas measured

Street Connect supported 35 individuals to enter residential rehabilitation during the year — our highest ever number of rehab entrants.

Participant Outcomes

Across the 10 outcome areas measured, between 85% and 95% of participants showed stability or improvement compared with baseline.

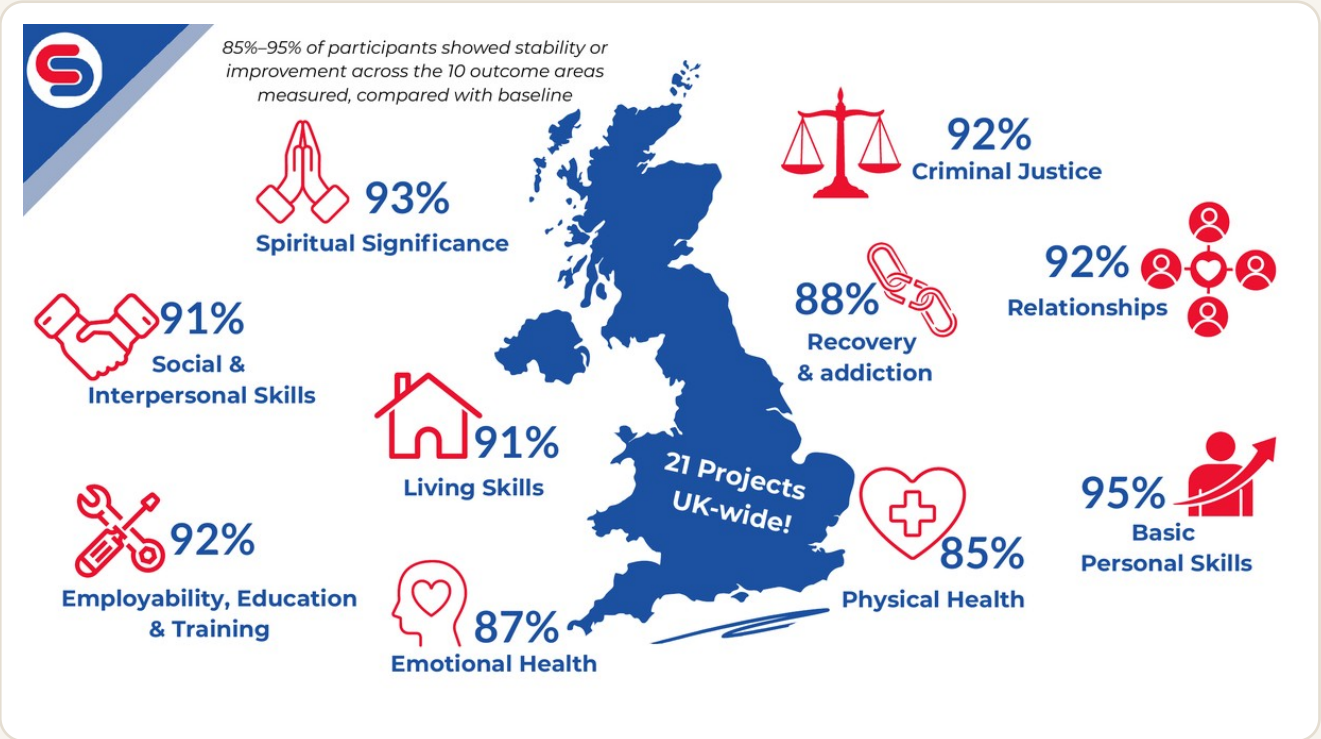


Figure 1: Percentage of participants showing stability or improvement at their latest 2025/26 Outcome Web review compared with baseline. 92 participants had their progress reviewed during the year.

These findings suggest that many participants are experiencing positive change across multiple areas of life. Recovery is rarely limited to one issue; as people build stability in one area, positive change often follows in others.

For many participants, residential rehabilitation forms one important part of a wider recovery journey, alongside recovery support in the community, one-to-one Key Work, housing support and aftercare.

Anne's Story

BEFORE

"Dreadful. Lonely and I had no hope."

TODAY

"Amazing and peaceful. Challenging but with my family at my side."

Addiction had contributed to family breakdown, isolation and instability. Anne's children were living in kinship care and life felt increasingly chaotic.

Through recovery support, community and restored relationships, Anne has rebuilt important areas of her life. Her youngest child now lives with her full-time, family relationships are improving, and she is looking towards the future with renewed confidence and ambition.

Her hopes now include attending college, completing driving lessons and eventually volunteering to support others on similar journeys.

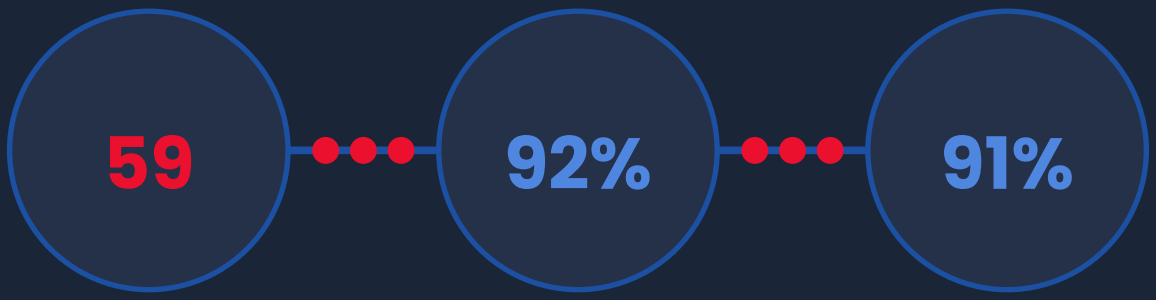
Anne's story reflects a wider pattern seen across Street Connect's work: transformation that begins with recovery but extends into family life, wellbeing, confidence, relationships and future aspirations.

Recovery groups meet week by week in churches and community venues across the UK.

THRIVE
Through Belonging

Addiction and social exclusion often leave people disconnected from the relationships and communities that help them flourish.

Many participants come to Street Connect having experienced isolation, fractured family relationships, homelessness, loss of trust, or a lack of positive social support.



Family reconnection outcomes

Stability or improvement in Relationships

Stability or improvement in Social & Interpersonal Skills

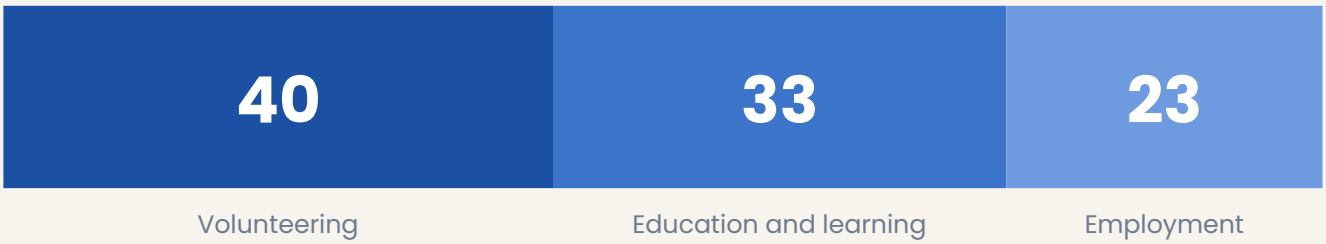
For many participants, belonging is found through recovery groups, friendships, volunteering opportunities and involvement in local communities. Often they find encouragement and support through church communities, where they are welcomed, valued and encouraged in their recovery journey.

- *"At Street Connect I got hope to get better. I was welcomed in. I found it a safe place."*
- *"Street Connect and the church are my only real family today."*

For many people, recovery is not simply about leaving something behind. It is about finding somewhere they belong.

THRIVE
Through Purpose

Recovery is about more than overcoming challenges. It is also about discovering new opportunities, developing confidence and building a future with purpose.



96 education, volunteering and employment outcomes in total

92% showed stability or improvement in Employability, Education and Training

A distinctive feature of Street Connect's work is the number of participants who choose to use their experiences to support others. Having experienced addiction and recovery themselves, many go on to volunteer, mentor peers, support community activities or pursue careers within the recovery sector.

Fiona's Story

Fiona first connected with Street Connect after experiencing homelessness, addiction and the loss of contact with her children. Today she is completing an internship with Street Connect, studying towards an SVQ Level 3 qualification and undertaking additional training through another recovery organisation. Her ambition is to become a Support Worker, helping women who have experienced challenges similar to her own.

"I am now getting to use my experience to help others."

THRIVE
Through Building a Home

A safe and stable home can be one of the most important foundations for recovery. Many people affected by addiction experience homelessness, insecure accommodation or living environments that make recovery difficult to sustain.

Street Connect's housing pathway seeks to address these challenges by providing safe accommodation alongside practical support, community connections and opportunities to develop independent living skills.



2 in 3 residents move on to independent or stable living



4 move-on flats operated during the year



7 bed spaces for people rebuilding their lives

Ryan's Story

Following years of addiction and instability, Ryan entered residential rehabilitation and successfully completed his programme. As he prepared to leave rehab, he moved into one of Street Connect's move-on flats, providing a safe and supportive environment in which to continue building his recovery. Alongside maintaining his recovery, Ryan became actively involved in volunteering, training and community life through Street Connect's Aftercare programme.

His journey demonstrates that recovery does not end when treatment finishes. With the right support, people can move beyond crisis and begin building lives characterised by stability, purpose and hope.

Looking Ahead

Behind every figure in this report are people taking positive steps towards a better future.

Behind the numbers are individuals not only overcoming addiction but also rebuilding relationships with their families, developing new skills, finding stable accommodation, volunteering in their communities and discovering renewed hope and purpose.

During 2025/26, Street Connect supported more people than ever before. We saw increasing numbers engage with recovery support, a record number enter residential rehabilitation, and Outcome Web results showed high levels of stability or improvement across every area measured.

These achievements belong first and foremost to the people who have chosen to take difficult and courageous steps towards change. They are also made possible through the commitment of volunteers, staff, supporters, churches and partner organisations who walk alongside them on that journey.

Our vision remains the same:
"Ending Addiction by Restoring Connection"

As we look ahead, we remain committed to developing new church partnerships in areas of need in order to help more people connect with support, experience transformation and thrive in recovery.

Thank you to everyone who has played a part in making this impact possible.



STREET CONNECT

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Help more people connect with support, transform their lives and thrive in recovery.

Donate, partner with us or find out more at streetconnect.co.uk

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